

The Kal Tire Way: A global standard for safe tyre service

While a Kal Tire technician on a manganese mine site near Hotazel safely inflates the rear tyres that have just been installed on an articulated dump truck, in Johannesburg, a retreading technician conducts a final inspection of a newly recapped 22.5-inch tyre to give the casing a second life. How does Kal Tire ensure team members at both sites—and at sites across five continents—are working to the highest standards of safety?

“We train all of our technicians to an industry-leading international standard, the Kal Tire Way,” says John Martin, vice president Southern Africa, Kal Tire’s Mining Tire Group.

“For us, it’s critical that whether a team member is in Southern Africa or Western Australia, they’re working consistently and as safely as possible,” adds Martin.





The Kal Tire Way

Kal Tire's in-house training program features a Learning Management System (LMS) that offers hundreds of training modules in multiple languages, along with pictorial safe work instructions and safe work procedures specific to each equipment and job type.

“When we have procedural updates, we can instantly communicate that to team members around the world,” says Martin.

Training is led by company-accredited mentors and assessors delivering the highest quality instruction. Trainees are assessed on both technical learning and hands-on competency during in-field evaluations, ensuring tasks can be performed safely and to standard.

“Our mentors play an important role in guiding the skills development of our technicians,” says Martin, adding in Southern Africa, more than 10 Kal Tire mentors and assessors are leading safety and training.

Operations process committee

An Operations Process Committee, comprised of Kal Tire leaders in every region they operate in, oversees the continuously evolving Kal Tire Way to define and refine the standard for all sites. Beyond reviewing and defining practices, procedures, technical bulletins and assessment documentation, the committee also ensures the Kal Tire Way training programs and LMS content are aligned with those approved standards.

Then, the committee is responsible for maintaining the Kal Tire Way with operational standards audits, evaluations and critical risk and controls verification—confirming effectiveness, identifying gaps, and reinforcing consistent performance across sites.

“Operations Process doesn't just write standards—we define expectations, enable the business to meet them, and assure leadership that they are working in practice, everywhere.”

Rules to Live By

In the day to day, leaders are inspired to ensure all team members return home safely each day with Kal Tire's 'Rules to Live By.'

The rules clearly state eight rules to follow during some of the most high-risk tyre service tasks as well as three 'deadly sins' outlining extremely hazardous behaviour.

“The rules are a simple way to help us keep up compliance,” says Martin. “Every country where we operate has its own culture, but we can all connect to the idea of wanting to make it home safe and healthy every day to partners and children.”